

Maui
292 Alamaha St.
Kahului, HI 96732
Ph: 808-877-4032
Fax: 808-442-0409



Kauai
3206 Akahi St.
Lihue, HI 96766
Ph: 808-632-2333
Fax: 808-442-0409

STEPS TO OBTAIN A POWER MOBILITY DEVICE THROUGH YOUR INSURANCE

The process below outlines the steps in order to obtain a power mobility device through your insurance. Insurance coverage guidelines require, at the minimum, the use of a cane, walker and manual wheelchair for use within your home are ruled out before considering a scooter or power wheelchair. This process in its entirety takes approximately three to four months to go from start to finish.

STEP 1 - Obtain a prescription from your primary care physician for a Physical Therapy Evaluation

- The prescription can be faxed to Gammie HomeCare. From there, we can refer you to a variety of physical therapists on the island who specialize in mobility evaluations.

STEP 2 - Schedule an appointment for the PT Evaluation

- Gammie HomeCare will help facilitate the transfer of paperwork to the physical therapy clinic of your choice that participates in mobility evaluations.

STEP 3 - Gammie Homecare schedules home assessment and provides product options

- A Gammie HomeCare Rehab Team member will obtain measurements in your home to ensure a power mobility device can be used within your home. He/she will also take measurements of you and show you a product options that may work well for your medical needs.

STEP 4 - Attend the PT Evaluation

- An Assistive Technology Professional (ATP) will join you for your PT Evaluation. This is an opportunity for the PT to state the recommended items and for the ATP to match those with product options.

STEP 5 - Schedule and attend a Face to Face Appointment with your physician

- Once the PT Evaluation is complete, an appointment is scheduled to have a Face-to-Face appointment with your physician. A Gammie HomeCare Rehab Team member will join you for the appointment. The physician will review the PT evaluation and the product recommendations from Gammie HomeCare. If the physician concurs, his/her signature is required to proceed.

STEP 6 - Insurance Pre-Authorization

- Gammie HomeCare will submit all documentation collected to your insurance company for an authorization.

STEP 7 - Order the Power Mobility Device

- Once your insurance companies approves your power mobility device, Gammie HomeCare will order the specific power mobility device for you.

STEP 8 - Deliver the Power Mobility Device

- Once your power mobility device arrives, we will arrange for delivery to your home. We will provide instruction and demonstrate how to operate the device. Final adjustments will be made at this point. Copayments will be collected (if applicable) and signature will be made showing receipt of the item(s).